



The @ Transactions Act...

securing and building confidence in electronic transactions

Merchants trading online are required to provide consumers with the following information on their website:

10
things
merchants
should know
about

Trading Online

- ① Full name and contact details of the supplier, including geographical address, URL(web address), email address and telephone number.
- ② Business' legal incorporation status, supplier registration number and place of registration.
- ③ Details of membership in regulatory or accreditation bodies and the contact information of such bodies.
- ④ Description of any codes of conduct to which the supplier subscribes and how that code may be accessed electronically by the consumer.
- ⑤ Full description and price of the goods, services or facilities, including any additional costs, such as taxes and transportation costs.
- ⑥ Method of payment required by the supplier, dispatch and, or delivery time.
- ⑦ Terms of the agreement, guarantees, including electronic access to such details.
- ⑧ Return, exchange and refund policy.
- ⑨ Security procedures and privacy policy.
- ⑩ The manner and period within which consumers can access and maintain a full record of the transaction.

To learn more about the **Electronic Transactions Act**, please visit our website at www.mct.gov.jm or contact the Ministry of Energy, Mining and Telecommunications at **(876) 929-8990-9**. You may also purchase a copy of the Act at the Government Printing Services 77 Duke Street Kingston.